

## Breathing Color Thick Media Settings & Instructions for Epson Ultrachrome Printers

This document will solve the following issues:

- (1) paper jamming
- (2) heads strikes
- (3) roller scuffs
- (4) flaking
- (5) paper loading issues

You first need to make a Platen Gap adjustment directly on your printer. Then, you change one setting within the Epson Driver. The simple instructions below should allow you to handle this in under one minute.

### I. Adjust Your Printer

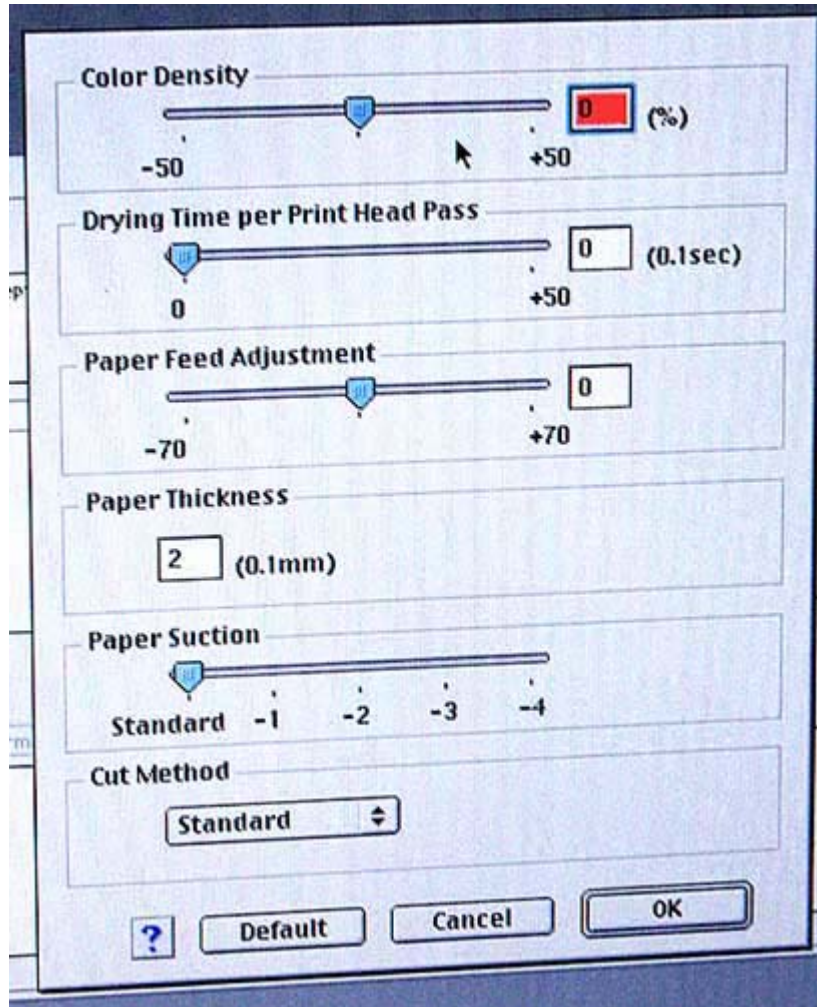
1. Directly on your printer, press the button that says “SelecType”. The screen should then read “Printer Setup”.
2. Press “SelecType” again (which has a right arrow on it), and “Platen Gap” should appear. The Platen Gap setting allows you to specify how wide the gap is between the print heads and your paper/canvas. For thick media, you will want to set this to the WIDER or WIDEST setting.
3. To set the Platen Gap, press “SelecType” again and it will show you the setting that is currently being used. Use the up and down buttons to scroll through your list of choices.
4. Once you see your choice (WIDER), the press the “ENTER” button. You should see a “ \* ” symbol appear next to your option. This means that you have successfully set the Platen Gap.
5. Now, you can press the Left button (has a left arrow on it) in order to get out of the settings and onto your default screen. You are now ready to move onto part II below.

### II. Adjustments within the Epson Driver

1. In the Epson Driver, go to your Advanced Settings window, seen below.



2. Notice on the bottom-left that there is a button named “Paper Config”. Click on that button and the following window will appear:



3. Notice that there are options to set “Paper Thickness”. We recommend that you enter ‘15’ for this field. We have noticed that different printers behave differently, so you could enter a number less than that but “15” will suffice. Then click “OK”.
4. After this, you should save your settings immediately and name the exact paper that these settings should be used for. This way, in the future, everything will be ready to print without need for adjustment.